

## [SAFRA Card Partner's Promotion] Up to 40% off Park Admission Terms & Conditions

- Promotion will be running from 1<sup>st</sup> April 2023 to 31<sup>st</sup> March 2024
- Discount Pricing as follows:

	Retail Price	Online Discount	Remarks
Discount Percentage	Based on the prevailing prices offered by the Singapore Zoo, River Wonders, Night Safari	40% off Mon – Thu; 10% off Fri – Sun	Not valid during school holidays, eve of Public Holidays, Public Holidays and the blackout dates are 21 – 31 Dec 2023. For Night Safari, blackout dates are 17 – 31 Dec 2023.
Blackout Period	Any day prescribed by the Holidays Act 1998 to be an <b>eve of any public holiday, public holiday ("Public Holiday")</b> , during school holidays and any dates from <b>17 December to 31 December 2023 (both dates inclusive)</b> .		

- Cardmembers need to purchase tickets through [partnerpromos.mandai.com/welcome/community/safra](https://partnerpromos.mandai.com/welcome/community/safra)
- Limited to a total of 4 tickets per guest
- A valid SAFRA membership card number will be required for verification
- Customers must select their date and time of visit during the purchase journey
- Singapore Zoo and Night Safari admission tickets will include tram rides
- River Wonders admission ticket does not include the Amazon River Quest boat ride; ride must be purchased separately
- All other Terms & Conditions stated on the e-ticket must be adhered to

### SAFRA Card terms and condition:

- The promotion to the admission tickets for Singapore Zoo, Night Safari and River Wonders (the "Parks") shall be given to SAFRA Members bearing a corresponding membership card issued by SAFRA.

### Wildlife Reserves Singapore Park Admission Ticket Standard Terms and Conditions:

- Any admission tickets purchased hereunder are not to be resold on any channel for resale, including via third party online platforms, or resold on **Wildlife Reserves Singapore** premises, including but not limited to the entrances to and parking areas of any of the Wildlife Reserves Singapore Parks. In the event of such unauthorized sale, Wildlife Reserves Singapore reserves the right to:
  - (a) reject any ticket that has been re-sold in breach of this provision and accordingly deny entry to the Singapore Zoo, River Wonders and/or Night Safari; and/or

(b) invalidate all or any of the remaining tickets purchased hereunder and accordingly deny entry to the Wildlife Reserves Singapore Parks without prior notice or compensation to the ticket holder.

- Any admission ticket reported lost, stolen, defaced, destroyed, damaged, torn or in any way interfered with will be rejected and considered void.
- Free admission for children below 3 years old.
- The standard terms and conditions of admission into and tickets for the Singapore Zoo, River Wonders and Night Safari (collectively, the “**Standard T&Cs**”) will also apply. These Standard T&Cs can be found at <https://www.mandai.com/en/park-admission-terms.html> and <https://www.mandai.com/en/park-terms.html> respectively.
- Wildlife Reserves Singapore shall not be liable (to the extent permitted by law) for any death, injury, loss, damage or inconvenience caused to or sustained by any visitors to the Wildlife Reserves Singapore Parks unless caused by the negligence, wrongful act or omission of its employees, officers, directors or agents.
- Wildlife Reserves Singapore reserves the right to change the above terms and conditions without prior notice.

### **WildPass Terms and Conditions**

- WildPass accounts, issued by Wildlife Reserves Singapore group inclusive of Wildlife Reserves Singapore Pte Ltd and Singapore Zoological Gardens (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

#### **WildPass Application**

- WildPass account applied online is valid from the date of application.
- Applicants for WildPass account are required to submit their first and last name, 6-digit Singapore postal code of their residential address, date of birth and a valid email address on [www.mandai.com/wildpass](http://www.mandai.com/wildpass).
- Applicants are required to provide consent to receiving Mandai marketing communications and agree to terms & conditions and privacy policy.
- An electronic card (“e-card”) will be emailed to the applicant’s email address upon a successful online application. No physical card will be issued for a WildPass account.
- The WildPass electronic card is personal to the registered holder(s) and is not transferable. Only the named person reflected on the electronic card may enjoy WildPass benefits.
- WRS reserves the right to reject an application, and to suspend or terminate a WildPass account without liability or refund, if any of the conditions of the account are not complied with or if any benefits are abused.
- The WildPass programme, benefits, privileges, and terms and conditions may be supplemented, amended or terminated without prior notice at the sole discretion of WRS. In the event of a dispute, the decision of WRS will be final.